

Reminder to all Trading Partners that CHAMPS has different front end editing and loading edits than our Legacy system. Some providers may receive rejected 997 files and will be required to make fixes to their files and resubmit. Since September 14<sup>th</sup>, MDCH has noticed two errors that are causing some 997 rejections:

- 1 - Special Characters are being used when they are not allowed (e.g. /, \$, #, etc.)
- 2 - Spaces are being used inappropriately between delimiters (\* \*) and at the end of files.

Please make sure that you are sending HIPAA compliant transactions to the Data Exchange Gateway (DEG).

Also, Billing Agents will begin receiving 997 acknowledgments for files that have been sent through CHAMPS. Beginning Friday, September 18<sup>th</sup>, Trading Partners can log into CHAMPS to download these files directly. You will have to log in with the Profile of "Claims Access" and then click on the "My Inbox" tab and go to the "HIPAA" Hyperlink to retrieve this file.

If you have any questions on navigation in CHAMPS please view our information online at [www.michigan.gov/mdch](http://www.michigan.gov/mdch) and click on the CHAMPS link.

In addition, please make sure your Billing Agent Enrollment Application has the correct Support and Technical Contact. MDCH will be using this information for any contact that is needed regarding, enrollment, claims, etc. now that CHAMPS is live.